

Service Offering: Retrospective Facilitation

At various points in the life of a project, effective teams reflect on the past in order to learn and further improve their processes and practices. When the big picture is created collaboratively, 20/20 hindsight can be exploited to strategically drive action planning. The result of a successful retrospective is a set of concrete and measurable changes that the team is motivated to put into action.

Reasons for engaging a retrospective facilitator:

- You've heard about retrospectives, but don't even know how to get started.
- Your team has been performing retrospectives regularly, and they have become monotonous and have stopped producing valuable insights.
- You realize that is virtually impossible for a member of the team to both facilitate and contribute to a retrospective; you know you need every team member to fully contribute.
- Your project has sensitive issues or complex challenges that require the skill of a professional facilitator.

What to expect from a retrospective facilitator:

- Initial interviews to understand the team dynamics and the goals of the retrospective session.
- An agenda designed to engage all team members and drive toward concrete, measurable results.
- Excellent facilitation and inter-personal communication skills.
- A mastery of: system effects, the software process used by your team, and context driven process adaptation.



Jennitta Andrea

Jennitta Andrea completed a Bachelor of Science degree in Computer Science, with options focused on Cultural Anthropology. This combination of interests have been present throughout her software career, whether as a hands-on practitioner on agile projects (analyst, tester), consultant (retrospectives, assessments, coaching), or instructor.

Naturally a keen observer of teams and processes, Jennitta has published many experience-based papers for conferences and software journals, and delivers practical, simulation-based tutorials and in-house training covering: agile requirements, process adaptation, automated examples, and project retrospectives.

Jennitta's ongoing work has culminated in international recognition as a thought leader in the agile community. Jennitta founded The Andrea Group in 2007 where she remains actively engaged on agile projects as a hands-on practitioner and coach, and continues to bridge theory and practice in her writing and teaching.

Contact

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